

# Engineering CV Template



Make your CV stand out

# John Smith

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## PERSONAL PROFILE

A self-motivated hands-on field service engineer with a background in specialist engineering roles and a track record of delivering high quality service. Military apprentice trained and further educated to HNC, HND and Degree Level in Electronics/Mechatronics with over 15 years' experience on a range of complex systems and devices used in the aviation and medical industries. Technically motivated and a highly focused individual who thrives from challenging situations and takes pride in mastering any technical problem.

## QUALIFICATIONS & TRAINING

- BSEN 62353 In service inspection and testing of Medical Devices
- City and Guilds 2391 Inspection Testing and Certification of Electrical Installations
- City & Guilds 2381 16th Edition Electrical Wiring Regulations
- City & Guilds CITB Refrigeration
- PLC Control Systems
- Motors and motor control
- NVQ Level 3 in Engineering
- City & Guilds Engineering

## KEY SKILLS

- Competent using standard and bespoke diagnostic test and calibration equipment.
- Excellent problem solving skills diagnosing and resolving problems from beginning to end.
- Excellent communication skills, main company contact for customers within Northern UK region, taking direct responsibility for all customer facing activities, including relevant administration.
- Well versed at building and maintaining customer relationships built on high quality service delivery.
- Ability to work under own initiative within high pressure customer environments.
- Experienced delivering customer training in house or externally on a 'one-to-one' or group basis.
- Familiar with working independently in the field throughout the UK and Europe
- IT literate in SAP, Oracle, CRM, MS Project, Auto-cad, MS Office

## CAREER HISTORY

### Medequip, Service Engineer, Sept 2013 - present.

Medequip are a national supplier of community medical equipment

### Responsibilities:

- Service and repair a wide range of electro mechanical medical equipment such as nebulizers, suction pumps, hoists, electronically controlled beds and other specialist custom built equipment
- Worked across hospitals, health centers and in patient's homes.
- Understanding and coordinating with customers for various service levels

## **Synmed, Service Engineer, Sept 2011 – Sept 2013**

Synmed supply a range of equipment in the diagnosis and treatment of upper and lower gastric illnesses.

### **Responsibilities:**

- Provide service cover to hospital and clinics within the North of England and Scotland
- Plan PPM service activities in accordance with manufacturer recommendations
- Emergency callout repairs to meet customer expectations
- Telephone support to UK customers
- Give software and user training to GI professionals including Doctors, Physicists and clinical staff

## **SD Healthcare , Service Engineer, Sept 2008 – Sept 2011**

SD Healthcare manufactures high value medical equipment used for ophthalmic diagnostic, refractive and cataract surgery.

### **Responsibilities:**

- Provide service cover for hospitals and private clinics in the UK & Eire
- Plan PPM schedule in accordance with procedure
- Provide emergency callout repairs in accordance with maintenance targets

## **EDUCATION**

- Bachelor of Engineering Degree in Mechatronics
- BTEC National Diploma (HND) Mechanical engineering
- BTEC Higher National Certificate (HNC) Electrical/Electronic Engineering
- BTEC National Certificate in Aerospace Engineering
- Nine GCSE's at grades C and above



## **INTERESTS**

I am a keen walker, climber and generally enjoy the countryside. I enjoy swimming, reading, working on and repairing computers and looking after tropical fish.